

# New Lighting in Your Street

Important information you need to know



ENERVEDO

working with



*Knowsley Council*

# Our Promises to You

## **We will:**

- Reuse or recycle existing material as much as possible
- Keep your street as clean and tidy as possible
- Keep disturbance to a minimum
- Work safely and put up any necessary warning signs about our work
- Listen to your suggestions about our work
- Be polite and respect your property

# New Lighting in Your Street

## 1. Why are the streetlights being replaced?

Knowsley's street lighting is in urgent need of replacing. Thanks to Knowsley Council securing a multi-million-pound Private Finance Initiative contract, new white lights will be installed, providing better, more focussed lighting which will help to make the streets safer. The new lights will also be more environmentally friendly as they use less energy, reducing CO2 emissions.

## 2. When will the work be starting and how long will it take to finish?

A white circle with the letters SL in the centre will appear showing where the new lampposts will be. The main works will start two or three weeks after you have received this information. Once the new lampposts have been installed, cables will be laid, and the lights connected to the power supply. The work is likely to take about two weeks and then the lights are switched on.

## 3. Why are the new lampposts in different places?

As the new lights will be of a better quality and some may be taller, fewer lampposts are needed to light the highways effectively.

## 4. Will there be holes all over the road?

During the works, necessary measures will be taken to ensure there is no risk to personal safety. Please make sure you read any safety notices. Any holes that are created will be protected for safety and will be filled in again as soon as possible.

## 5. Will I be able to park on the street?

Any disruption to parking will be kept to a minimum. However, parking may be restricted for a short time where the work is being carried out. We apologise in advance for any inconvenience caused.

## 6. Can I park on my drive?

You should be able to use your drive as normal unless we are working directly outside your house, in which case we may have to ask you to park your car somewhere else for a while. If you have specific access / mobility issues, please speak to one of our engineers carrying out the work who will help you.

### **7. Will temporary traffic lights be used to control traffic flow?**

We may need to use temporary traffic lights to control traffic on narrow or busy roads.

### **8. Will the bins be collected?**

Bins will be collected. However, if we do need to move your bin at the time of its collection, we will move it to a single collection point away from the work and return it when emptied.

### **9. What happens to the old lampposts?**

The existing lampposts, both steel and concrete, are completely recycled. Enerveo does not send anything to landfill.

### **10. Will the light shine in my windows?**

The new lights are much more focussed and therefore there should be less light 'spillage'. It does take time to adjust to new lighting, however, should the matter cause you any concern, please contact us to discuss this further using the details on the back.

### **11. Who will do the work?**

The work will be carried out by Enerveo in partnership with Knowsley Council. Enerveo is the largest street lighting contractor in the country.

For further information and advice on the street lighting in your street, please visit our dedicated website:

<http://www.lightsoninknowsley.co.uk>

# How You Can Help

## **Be aware, a construction site is dangerous**

- Remind your children not to play on or near the excavations and barriers
- Observe any signs
- Do not cross any barriers
- Try to keep away from the works

## **Parked cars**

- Help us by parking your car away from where we are working

## **If you have any special needs**

- Please let us know as soon as possible so that we can help

## **If you are not happy with our service**

- Contact us straight away by calling: 0151 481 4530 or emailing us at the address on the back of this leaflet

# Contact Us

## **Lighting Services**

Stretton Way

Huyton

Knowsley

L36 6JF

Phone us: **0800 980 3910**

Visit our website: [www.lightsoninknowsley.co.uk](http://www.lightsoninknowsley.co.uk)

Email us: [lightsoninknowsley@enerveo.com](mailto:lightsoninknowsley@enerveo.com)

This leaflet is available on request in other formats or languages. Please call 0151 481 4530 for a copy.